



Guidelines for attending shows

Welcome back to live performance at Mermaid Arts Centre. We are thrilled to welcome you. Our priority is keeping everyone safe so please make a note of the following:

1. We respectfully ask if you feel unwell or have been in contact with someone who is unwell please do not attend the centre or any of our performances. Please refer to HSE.ie for full public health advice on Covid-19 and telephone Box Office who will offer you a credit note.
2. Please make use of our hand sanitising stations at entry & exit points. Additional hand sanitiser dispensers are placed at key points throughout the building for your safety.
3. Masks must be worn when moving throughout the building. You may bring your own mask or purchase one if necessary when you arrive. We are encouraging patrons to wear masks throughout performances.
4. Until 22 October vaccination certs will be required to attend shows at Mermaid
5. Patrons will be requested to queue at 2m distancing to enter the auditorium. Seating will be allocated so please follow the guidance of staff.
6. Latecomers will not be admitted.
7. Our staff have been updated and trained on all the necessary procedures and policies so do please co-operate with their requests to ensure a pleasant experience for everyone.
8. Sit back and enjoy the show!

If you have any queries on the above, you can contact us by email at: info@mermaidartscentre.ie or by phone at 01-2724030

What have we done to keep you safe:

Over the past months we have been working hard to put comprehensive measures in place to ensure a safe and comfortable experience for all our patrons. We continue and consistently monitor Government Guidelines for developments and will implement any changes in our own protocols as required.

- We will admit our audience to the auditorium in a safe queue system. We will endeavour to keep queues as short as possible & appreciate your patience.
- We have implemented protective screens at Box Office.

- Please use contactless card payments where possible. Keypads will be wiped down after each customer.
- We are moving to paperless ticketing and have introduced ticket scanning.
- Clear signage is in place to promote hand washing and best hygiene practices and we have PPE provided for all staff.

What can you do to help us promote a healthy environment?

We are doing everything we can to promote a healthy environment, and in doing so, we also rely on you to keep recommended self-care in mind for your safety and the safety of others.

Throughout your experience, please be mindful of current Government and HSE guidelines and public health recommendations, which we are referring to daily to update our Guidelines when necessary.

- Know the symptoms: If you or a member of your party has a temperature or is feeling unwell, please visit us another time and contact our Box Office to discuss options for a Credit Note.
- Wear a mask (you cannot see a show without one – we will have some for sale at a nominal cost if you have forgotten your own)
- Wash your hands often, using soap and water, for a minimum of 20 seconds and avail of our sanitising stations.
- Please keep your party together, especially if there are children in your group, to help maintain social distancing with other visitors.
- Cover your mouth and nose with a tissue or sleeve when coughing or sneezing and discard used tissues safely.

Your support is greatly appreciated, and we look forward to providing a safe and fun experience for all our visitors.

Welcome back, it is truly great to see you again!
The Team at Mermaid