

Mermaid Arts Centre Bray

Accessibility Guide

WELCOME TO MERMAID ARTS CENTRE

This accessibility guide will help you prepare for your visit to Mermaid.



Here we will go through some images and information about Mermaid, so you know what to expect when you arrive.

YOUR VISIT TO MERMAID

Mermaid is located at Bray's Civic Centre, just off Bray Main Street next to Bank of Ireland.

Address: Mermaid County Wicklow Arts Centre, Main Street, Bray, Co. Wicklow, A98 N5P1

If you have any queries you can call our Box Office on: 01 272 4030

FRONT DOOR/ENTRANCE

This is what Mermaid will look like when we arrive. There are big glass walls, and two doors to enter through



There is one door on the left, and one on the right. They can be heavy to open – the door on the left has an accessibility button to make it open automatically!



Door On Left



Door on Right



Automatic Open
button for door
on right

Box Office



Our Box Office is located just inside the doors, in the main foyer area in Mermaid. Stephenie or one of our friendly Box Office staff will be here.



Stephenie
Box Office & Front of House Manager

Tickets for all shows can be purchased here, as well as information about Mermaid and upcoming events.

Tickets should be collected from the Box Office at least 15 minutes in advance of the performance, using the name that it was booked under.

Opening hours: Monday – Saturday 10am-6pm and until 8pm on performance nights.



BATHROOMS (LOCATED BESIDE BOX OFFICE)





OUR THEATRE SPACE



SENSORY BOX



We have sensory boxes located at Box Office which contain noise cancelling headphones and fun toys you can play with during your visit.

Just ask a member of staff at Box Office and they will be happy to show you. You are also welcome to bring your own favourite toy from home as well.



RELAXED PERFORMANCES

Sometimes we host relaxed performances/screenings. For these performances we will reduce the sound and lighting levels coming from the performance.

We will also make sure not to let the seating bank area get too dark so audience members can walk in and out if they need to.

If you find it hard to sit through performance, or would find it comforting to have something in your hands to play with to help you enjoy the performance, we have a sensory box at Box Office.

If you have any queries during your visit Box Office are here to help! If you have any questions before your visit to Mermaid, feel free to email info@mermaidartscentre.ie or call our Box Office on 01 272 4030